

CERTIFICATE IN CASE MANAGEMENT

THE PROGRAM

This certificate program examines case management practices and processes in a variety of settings, including acute care, home care, mental health care and ambulatory care.

OBJECTIVES

Participants will:

- Understand the functions and roles of the case manager within the managed care industry.
- Obtain the necessary practical skills and information needed to assure that quality care is maintained or improved despite pressures to reduce costs.
- Understand the various models, settings and varieties of case management.

ADMISSION

This program and individual courses are available to anyone working or interested in case management including RNs, LVNs, LSW, and other medical professionals.

TO ENROLL IN THE CERTIFICATE PROGRAM

An application for candidacy must be filed along with a nonrefundable application fee of \$50. Courses taken prior to application apply to the certificate but your completion requirements are those in effect when you apply. The nonrefundable fee covers academic advisement, tracking of progress/completion, and updates on program changes and additions. Certificate application forms are available in Extension's quarterly catalog, at Student Services, in program department offices and on the Web site www.extension.ucr.edu/certificates.



WHO CAN BENEFIT

The program is intended for licensed and other professionals in the health care and social service delivery fields such as registered nurses; counselors licensed by the California Association of Alcoholism and Drug Abuse Counselors; licensed vocational nurses; physicians; experienced case managers; and individuals with an undergraduate or higher degree in a related field.

SCHEDULING OF CLASSES

Generally, certificate candidates may complete the program within one year. Courses are offered in a variety of formats and times of day. Most courses are offered online. Some are scheduled for weeknights and weekends.

FAQS

1. *Is there a specific sequence in which the courses must be taken?*

No. You can start the program with any of the courses based on their availability and your schedule. It is recommended that you take the Effective Case Management courses early in your course of study.

2. *Do I have to come to Riverside to take the classes?*

Not necessarily. The required courses are offered online. You may choose electives that are offered online or you may travel to the Extension Center for some of the electives.

3. *How much does it cost to complete the entire certificate?*

Tuition for all courses is approximately \$3200-\$3500. This fee does not include textbooks or materials.

4. *I am interested in taking only one or two courses. Do I have to enroll in the entire certificate program or are courses available for individual enrollment?*

All courses are open for individual enrollment. Students may take the entire program or choose to select individual courses on topics most beneficial to them.

For more FAQs, visit

www.extension.ucr.edu/certificates/case_mgt.html.

UNIVERSITY of CALIFORNIA **Riverside**

Extension
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PROGRAM INFORMATION:

Contact the Department of Natural & Social Sciences:

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Web Site: www.extension.ucr.edu

CERTIFICATE PROGRAM *at a glance*

CASE MANAGEMENT

COMPLETION REQUIREMENTS

To earn the certificate, participants must successfully complete 14 units (grade C or better): nine required units plus five elective units.

REQUIRED CORE COURSES (online only) (9 units)

- Effective Case Management: Connecting to the Community (2 units)
- Effective Case Management: Connecting to Health Care Systems (2 units)
- Introduction to Life Care Planning (1.5 units)
- Utilization Review and Quality Management for the Case Manager (2 units)
- Clinical Ethics in the Managed Care Environment (1.5 units)

GENERAL ELECTIVES (5 units)

Medical Case Management in the Field

(online only)

- Medical Case Management in the Field (1.5 units)
- Hospital-Based Case Management (1.5 units)
- Advanced Utilization Review (2 units)
- Managed Care Contracting for Case Managers (2 units)
- Job Analysis for the Case Manager (1.5 units)
- Case Management for the Pediatric Population (1.5 units)

(New electives are added periodically.)

Social Services/Behavioral Sciences Case Management Track (classroom only)

- The Addictive Process (3 units)
 - Burnout Prevention for Helping Professionals (1 unit)
 - Clinical Assessment Using the Addiction Severity Index (1 unit)
 - Effects of Prenatal Drug Exposure (1 unit)
 - Legal, Medical and Rating Aspects of Industrial Injuries, Part I (2 units)
 - Case Management for Alcohol and Drug Treatment Providers (2.5 units)
 - Multicultural Issues for Helping Professionals (1.5 units)
- OR**
- Cultural Diversity (1 unit)

MANY COURSES OFFERED ONLINE

Many courses in the Certificate in Case Management are offered online. Learn from the convenience of your home or office. No more traffic jams or long commutes to classes. Earn the Certificate in Case Management: Medical Case Management emphasis entirely online. Or earn the Certificate in Case Management: Social Services/Behavioral Sciences Case Management emphasis by combining online and classroom courses.

