



University Extension  
Professional Studies

# TEND TO THE BUSINESS OF PATIENT CARE

## Professional Certificate in Medical Case Management



With the climate of healthcare continuing to shift, experienced case managers are increasingly in demand. These professionals are responsible for identifying optimal resources, such as care providers and facilities, to serve all involved in a patient's care. They are patient advocates who facilitate quality, and cost-effective outcomes. When this is accomplished, the patient, their support systems, and the healthcare providers all benefit.

Intended for licensed health care professionals, such as RNs, LVNs, nurse practitioners, and experienced medical case managers, this program is designed to strengthen your knowledge of healthcare systems, services, and resources. Learn how to apply skills in communication, research, planning, and problem-solving to pursue the goals of quality care and lower patient costs. Utilize a collaborative process to coordinate the necessary components in a variety of settings and make a difference.

### WHAT YOU'LL LEARN

The function and rules of the case manager with the managed care industry

Practical skills needed to assure that quality care is maintained or improved—despite pressures to reduce costs

The various models, settings, and types of case management



**TOTAL UNITS**  
12



**TUITION**  
\$3,075



**COMPLETION TIME**  
12-24 months



**FORMAT**  
Online



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## BENEFITS OF EARNING A CERTIFICATE

There are several reasons why, Bachelor's degree in hand, you might be considering continuing your studies. An upgraded education section on your resume can open the door to a new career, or, if you're already working, lead to a promotion and a higher salary. While you're working, going back to school is an excellent way to stay current in rapidly changing fields, or, if you've been away from the workforce for a while, to quickly get caught up in the latest trends, concepts, and advances.

While there are as many paths to follow, as there are reasons to follow them when approaching continuing education, there is enormous value in terms of time, financial investment, and personal flexibility while gaining practical training from working professionals in your industry that extends beyond the theory of the classroom and into the real world.

### KEY BENEFITS INCLUDE:

- UC quality curriculum
- Professional endorsements
- Schedule flexibility
- Variety of courses and programs
- Instruction from professional leaders in the industry

## PAY AS YOU GO



Pay per individual course as you register.

AVERAGE COURSE TUITION  
**\$445-495 PER (2 UNIT) COURSE**

\*Learn more about [tuition assistance](#).

## CAREER INFORMATION



### IN-DEMAND FIELD

Jobs are projected to grow at a rate of 26% over the next 5 years.



### STRONG EARNING POTENTIAL

Median Salary **\$127,493**



### VARIETY OF JOBS TO CHOOSE FROM

- Health Information Manager
- Nurse Case Manager
- Home Health Supervisor
- Health Services Manager
- Medical Case Manager



### SKILLS FOR SUCCESS

- Critical Thinking
- Service Orientation
- Active Listening and Speaking



### REALITY CHECK. WHAT YOU WILL DO ON THE JOB.

- Correspond with medical staff
- Analyze patient records to document condition and treatment plan
- Recommend process and policies to improve quality of patient care
- Conduct pre-screening interviews with patients to determine eligibility for services
- Update and evaluate patient care plans

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## STUDY PLAN

Our certificate programs are designed to be flexible, allowing you the option to take just a few courses or earn the complete certificate. If choosing to complete the certificate, we recommend you get the most out of your experience by following the suggested completion path below.

Required Courses		
QUARTER		UNITS
1	Effective Case Management: Connecting to the Community <b>BMSC X414</b>	2
	Effective Case Management: Connecting to Healthcare Systems <b>BMSC X415</b>	2
2	Utilization Review and Quality Management in Health Services <b>BMSC X410</b>	2
	Introduction to Life Care Planning (LCP) <b>BMSC X417.1</b>	1
3	Medical Ethics <b>BMSC X413.11</b>	2
	Hospital-Based Case Management <b>BMSC X413.01</b>	1
4	Financial Coverage and Benefits Systems in Case Management <b>BMSC X415.15</b>	2

## ARE YOU READY FOR YOUR NEXT STEP?

Schedule an appointment with a **Student Success Coach** to get started. [extension.ucr.edu/coach](http://extension.ucr.edu/coach)



\*For a full list of policies and procedures, check our [website](http://extension.ucr.edu).